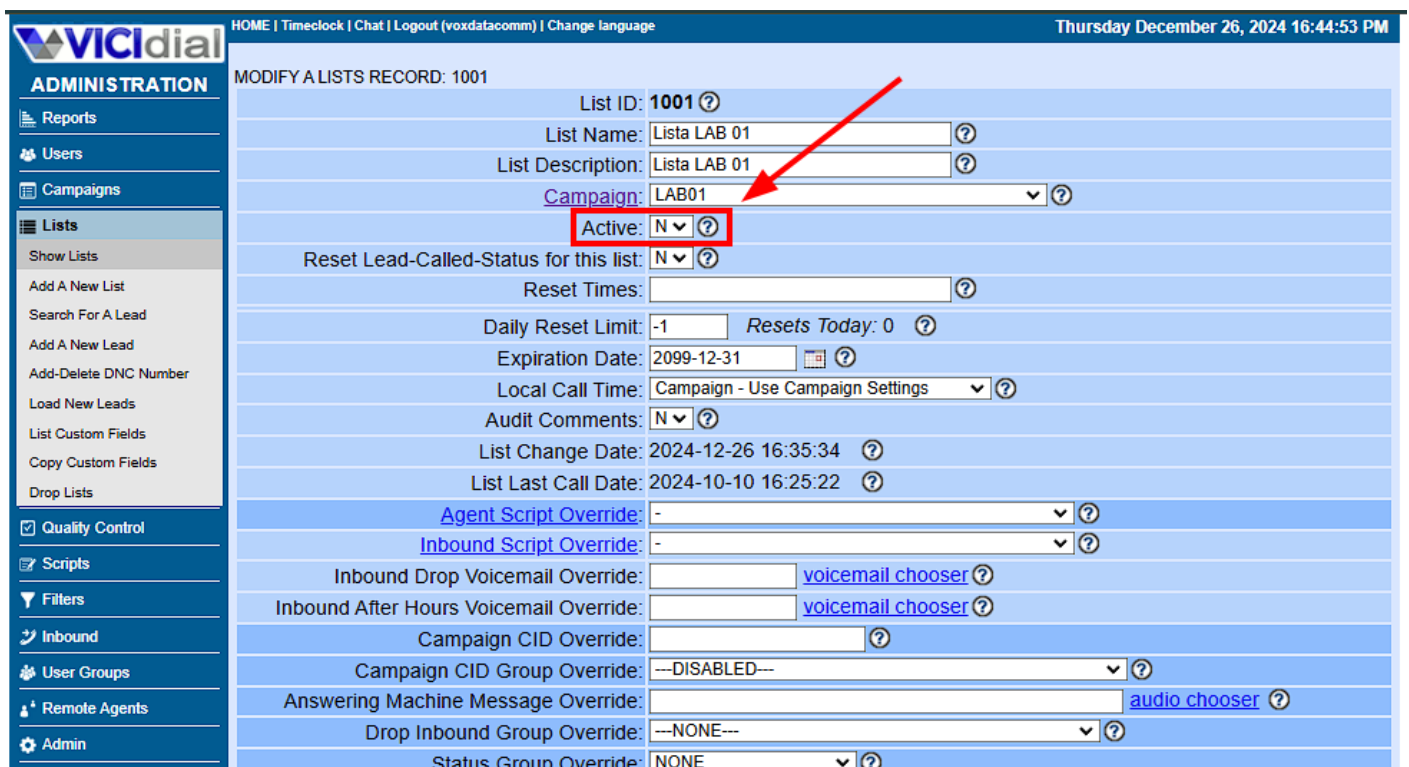


Limpiar Leads con Status NEW

Esta es una guía rápida de cómo eliminar nuestros Leads con Status **NEW** en vicidial, desde la lista que nosotros deseemos.

1. Accedemos a nuestra lista desde el apartado de **Lists** >> **Show Lists**, temporalmente desactivaremos la lista, de **Y** pasaremos a **N** como se muestra en la imagen.



HOME | Timeclock | Chat | Logout (voxdacomm) | Change language Thursday December 26, 2024 16:44:53 PM

VICIdial

ADMINISTRATION

- Reports
- Users
- Campaigns
- Lists**
 - Show Lists
 - Add A New List
 - Search For A Lead
 - Add A New Lead
 - Add-Delete DNC Number
 - Load New Leads
 - List Custom Fields
 - Copy Custom Fields
 - Drop Lists
- Quality Control
- Scripts
- Filters
- Inbound
- User Groups
- Remote Agents
- Admin

MODIFY A LISTS RECORD: 1001

List ID: 1001 ?

List Name: Lista LAB 01 ?

List Description: Lista LAB 01 ?

Campaign: LAB01 ?

Active: N ?

Reset Lead-Called-Status for this list: N ?

Reset Times: ?

Daily Reset Limit: -1 Resets Today: 0 ?

Expiration Date: 2099-12-31 ?

Local Call Time: Campaign - Use Campaign Settings ?

Audit Comments: N ?

List Change Date: 2024-12-26 16:35:34 ?

List Last Call Date: 2024-10-10 16:25:22 ?

Agent Script Override: - ?

Inbound Script Override: - ?

Inbound Drop Voicemail Override: voicemail chooser ?

Inbound After Hours Voicemail Override: voicemail chooser ?

Campaign CID Override: ?

Campaign CID Group Override: --DISABLED-- ?

Answering Machine Message Override: audio chooser ?

Drop Inbound Group Override: --NONE-- ?

Status Group Override: NONE ?

2. Una vez hecho esto nos dirigimos a Reports, en esta pantalla veremos en la esquina inferior izquierda el botón de **"Admin Utilities"**.

VICIdial

ADMINISTRATION

Reports

Users

Campaigns

Lists

Scripts

Filters

Inbound

User Groups

Remote Agents

Admin

HOME | Timeclock | Chat | Logout (voxdacomm) | Change language

Thursday December 26, 2024 16:02:15 PM

Server Stats and Reports

(System Summary)

Real-Time Reports

Real-Time Main Report

Real-Time Campaign Summary

Real-Time Whiteboard Report

Inbound and Outbound Calling Reports

Inbound Report - v2

Inbound Report by DID

Inbound Service Level Report

Inbound Summary Hourly Report

Inbound Daily Report

Inbound DID Report - DID Summary - Agent DID

Inbound IVR Report

Inbound Forecasting Report - Advanced

Outbound Calling Report

Outbound Summary Interval Report

Outbound IVR Report - Export - Callmenu Agent

Outbound Lead Source Report

Frontier - Closer Report - Detail

Lists Pass Report

Lists Campaign Statuses Report

Called Counts List IDs Report

Campaign Status List Report

Export Calls Report

Export Leads Report

Agent Reports

Agent Time Detail

Agent Status Detail - Inbound Summary

Agent Performance Detail

Team Performance Detail

Performance Comparison Report

Single Agent Daily - Time

User Group Login Report

User Group Hourly Report - v2

User Stats

User Time Sheet

Time Clock Reports

User Timeclock Report

User Group Timeclock Status Report

User Timeclock Detail Report

Other Reports and Links

Server Performance Report

Maximum System Stats

Administration Change Log

SERVER ±	DESCRIPTION	IP	ACT	LOAD	CHAN	AGNT	DISK	OUTBOUND	INBOUND
vicidial	ViciDial		Y/Y/Y	227 - 32%	15	6	28%	LINK	LINK

Admin Utilities

3. Una vez hecho click aquí veremos algunas herramientas, a nosotros nos interesa **"Basic Lead Management Tools"**.

- [Old Help Page](#)
- [Servers Versions](#)
- [VERM - Enhanced Reporting Module](#)

- [Settings Compare Utility](#)
- [Campaign Debug Page](#)
- [Shared Debug Page](#)
- [Dial Log Report](#)
- [Carrier Log Report](#)
- [Caller ID Log Report](#)
- [Hangup Cause Report](#)
- [SIP Event Report](#)
- [AMD Log Report](#)
- [Inbound DID Detail Report](#)
- [Asterisk Debug Page](#)
- [Export Calls Report Carrier](#)
- [URL Log Report](#)
- [Webserver-URL Report](#)
- [Agent LAGGED Report](#)
- [User Group Login Report](#)
- [Agent Debug Log Report](#)
- [Real-Time Monitoring Log Report](#)
- [Agent Parked Call Report](#)
- [Agent-Manager Chat Log](#)
- [API Log Report](#)
- [Recording Access Log](#)
- [Admin Report Log Viewer](#)

- [Admin Bulk Tools](#) | [Bulk Phone Insert Page](#)
- [Basic Lead Management Tools](#) | [Advanced Lead Management Tools](#) | [List Split](#) | [List Merge](#)
- [Reset Campaign Lists](#)
- [Callbacks Transferral Page](#) | [Callbacks Bulk Move](#) | [Callbacks Export](#)
- [Custom Reports Admin Page](#)
- [Send a Call With Custom CID Page](#)
- [Speech Voice Lab Page](#)
- [Webphone Only Page](#)
- [NANPA batch updater](#)

4. Al darle click nos desplegará la siguiente ventana en la cual nos interesará el apartado de **DELETE**

Delete Leads	
List	10003 - NPS Guatemala (9378 leads) 1
Status	NEW 2
Called Count	<= 0 3
<input type="button" value="delete"/>	

1. Seleccionamos nuestra lista.
2. Elegimos el Status a eliminar, en este caso es **NEW**.
3. El conteo de llamadas lo establecemos menor o igual a 0.

Con esto damos en "**delete**". Confirmamos que realmente queremos eliminar estos Leads.

Basic Lead Tools	Advanced Lead Tools
<p>You are about to delete 129 leads in list 10003 with the status NEW that were called less than or equal to 0 times. Please press confirm to continue.</p> <p style="text-align: center;"> <input type="button" value="confirm"/> </p> <p>Click here to start over.</p>	

De último activamos de nuevo nuestra lista.

MODIFY A LISTS RECORD: 1001	
List ID:	1001 ?
List Name:	Lista LAB 01 ?
List Description:	Lista LAB 01 ?
Campaign:	LAB01 ?
Active:	Y ? 1
Reset Lead-Called-Status for this list:	N ?
Reset Times:	
Daily Reset Limit:	-1 Resets Today: 0 ?
Expiration Date:	2099-12-31 ?
Local Call Time:	Campaign - Use Campaign Settings ?
Audit Comments:	N ?
List Change Date:	2024-12-26 16:35:34 ?
List Last Call Date:	2024-10-10 16:25:22 ?

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