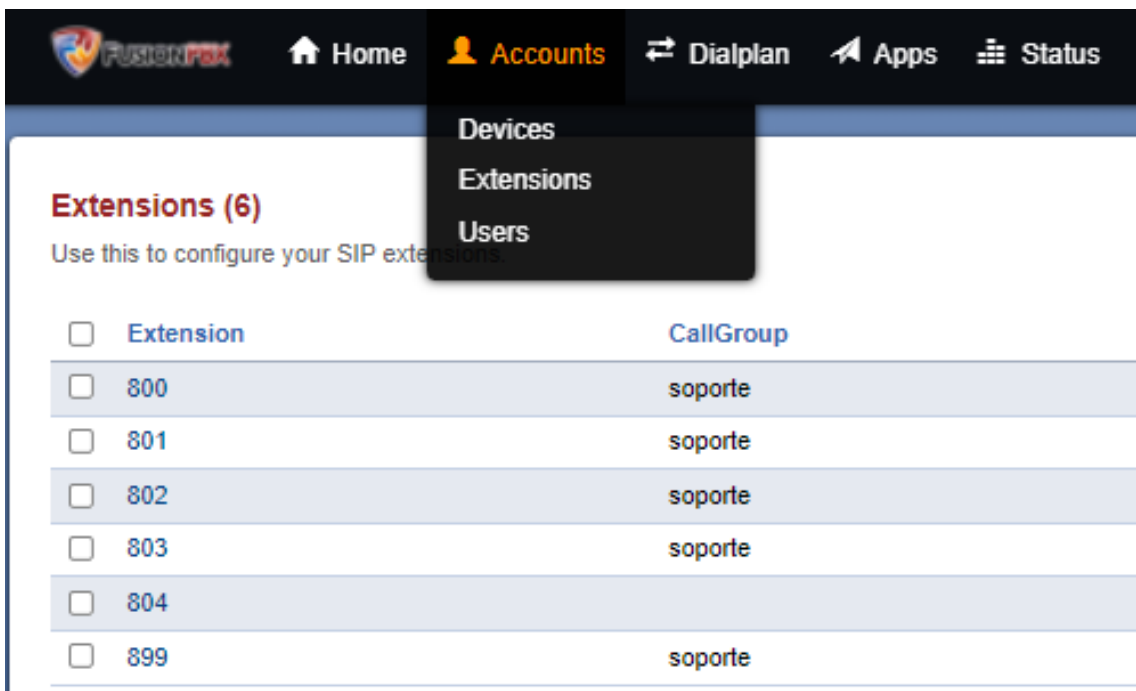


# Cambio de puerto en una extensión

Las extensiones por defecto funcionan a través del puerto 5060, en ocasiones a través de wifi no funcionan las llamadas o no se escucha al hacer una llamada, esto se debe a que el router wifi tiene activado un parámetro llamado "SIP ALG", lo que hace es tomar todo el trafico del puerto 5060.

Para esto se debe de ingresar al router y desactivar dicho parámetro o bien cambiar de puerto la extensión tal cual lo estaremos haciendo es esta guía.

Se debe de ingresar a la Cloud PBX e ingresar en el apartado de extensiones.



The screenshot shows the FusionPBX web interface. The top navigation bar includes links for Home, Accounts, Dialplan, Apps, and Status. The 'Accounts' menu is expanded, showing options for Devices, Extensions, and Users. The main content area is titled 'Extensions (6)' and includes a sub-header 'Use this to configure your SIP extensions.' Below this is a table with two columns: 'Extension' and 'CallGroup'. The table lists six extensions: 800, 801, 802, 803, 804, and 899, all of which are assigned to the 'soporte' CallGroup.

Extension	CallGroup
800	soporte
801	soporte
802	soporte
803	soporte
804	soporte
899	soporte

Ahora se edita la extensión, en el apartado "Divice Provisioning" da clic en la "Mac Address" en los números color azul : 00-00-00-00-00-05

<b>Extension</b>	<input type="text" value="800"/>	Enter the alphanumeric extension. The default configuration allows 2 - 15 digit extensions.						
<b>Password</b>	<input type="password" value="....."/>	Enter the password here.						
<b>Users</b>	<div> <input type="button" value="v"/> <input type="button" value="ADD"/> </div>	Assign the users that are assigned to this extension.						
<b>Voicemail Password</b>	<input type="text" value="0199"/>	Enter the numeric voicemail password here.						
<b>Account Code</b>	<input type="text" value="voxdatacomm"/>	Enter the account code here.						
<b>Device Provisioning</b>	<table border="1"> <thead> <tr> <th>Line</th> <th>MAC Address</th> <th>Template</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>00-00-00-00-00-05</td> <td>grandstream/wave</td> </tr> </tbody> </table> <div> <input type="button" value="v"/> <input type="button" value="v"/> <input type="button" value="◀"/> <input type="button" value="v"/> <input type="button" value="ADD"/> </div>		Line	MAC Address	Template	1	00-00-00-00-00-05	grandstream/wave
Line	MAC Address	Template						
1	00-00-00-00-00-05	grandstream/wave						

Edita el puerto y lo cambia por 5080, guarda los cambios realizados y después de esto se debe de volver a registrar la extensión.

<b>MAC Address</b>	<input type="text" value="000000000005"/>	Enter the MAC address. (http/https)																																									
<b>Label</b>	<input type="text"/>	Enter the device label.																																									
<b>Template</b>	<div>grandstream/wave v</div>	Select a template.																																									
<b>Lines</b>	<table border="1"> <thead> <tr> <th>Line</th> <th>Server Address</th> <th>Outbound Proxy</th> <th>Display Name</th> <th>User ID</th> <th>Auth ID</th> <th>Password</th> <th>Port</th> <th>Transport</th> <th>Register Expires</th> <th>Enabled</th> </tr> </thead> <tbody> <tr> <td>1 v</td> <td><input type="text"/></td> <td><input type="text"/></td> <td>800</td> <td>800</td> <td>800</td> <td>.....</td> <td>5080</td> <td>TCF v</td> <td>120</td> <td>True v</td> </tr> <tr> <td>v</td> <td><input type="text"/></td> <td><input type="text"/></td> <td><input type="text"/></td> <td><input type="text"/></td> <td><input type="text"/></td> <td><input type="text"/></td> <td>5060</td> <td>TCF v</td> <td>120</td> <td>True v</td> </tr> </tbody> </table>										Line	Server Address	Outbound Proxy	Display Name	User ID	Auth ID	Password	Port	Transport	Register Expires	Enabled	1 v	<input type="text"/>	<input type="text"/>	800	800	800	.....	5080	TCF v	120	True v	v	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	5060	TCF v	120	True v
Line	Server Address	Outbound Proxy	Display Name	User ID	Auth ID	Password	Port	Transport	Register Expires	Enabled																																	
1 v	<input type="text"/>	<input type="text"/>	800	800	800	.....	5080	TCF v	120	True v																																	
v	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	5060	TCF v	120	True v																																	
<b>Keys</b>	<table border="1"> <thead> <tr> <th>Category</th> <th>Key</th> <th>Type</th> <th>Line</th> <th>Value</th> <th>Label</th> </tr> </thead> <tbody> <tr> <td><input type="button" value="v"/></td> <td><input type="button" value="v"/></td> <td><input type="button" value="v"/></td> <td>0 v</td> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </tbody> </table>										Category	Key	Type	Line	Value	Label	<input type="button" value="v"/>	<input type="button" value="v"/>	<input type="button" value="v"/>	0 v	<input type="text"/>	<input type="text"/>																					
Category	Key	Type	Line	Value	Label																																						
<input type="button" value="v"/>	<input type="button" value="v"/>	<input type="button" value="v"/>	0 v	<input type="text"/>	<input type="text"/>																																						
<b>User</b>	<div><input type="button" value="v"/></div> Assign a user to this device.																																										
<b>Device</b>	<div> <input type="text" value="Username"/> <input type="text" value="Password"/> </div> The following information is used to provision endpoints.																																										
<b>Alternate</b>	<input type="text"/>																																										
<b>Vendor</b>	<div>grandstream</div> Enter the vendor name.																																										
<b>Enabled</b>	<div>True v</div> Enable or disable provisioning for this device.																																										
<b>Description</b>	<div><input type="text"/></div> Enter the description.																																										

Para registrar la extensión en sus softphone puede utilizar la guía que aparece en el siguiente link.

<https://kb.voxdatacomm.com/books/voxdatacloud/page/configuracion-de-softphone-en-smartphone>

---

Revision #2

Created 24 May 2022 15:04:43 by Roberto Castellanos

Updated 9 July 2024 20:39:54 by Roberto Castellanos